

LIMITED WARRANTY

This Limited Warranty is extended to the original purchaser of a Cal Flame P4, P5, or P6 grill manufactured after January 1, 2021 and installed for residential use in the United States and Canada.

Direct any warranty issue with your grill via email to customerservice@calflamebbq.com or phone (800) 225-7727.



10 Year Structure

Cal Flame grill structure or frame housing is warranted against rust-through, due to defects in material or workmanship in normal household use for ten years from the original date of purchase.



10 Year Stainless Steel Burners

Cal Flame Stainless Steel Burners are warranted against rust-through and operation failure, due to defects in material or workmanship in normal household use for ten years from the original date of purchase.



10 Year V-Grates

Cal Flame V-Grates are warranted against rust-through and operation failure, due to defects in material or workmanship in normal household use for ten years from the original date of purchase.



3 Year Flame Tamers and Warming Rack

Cal Flame tamers and warming rack are warranted against rust-through and operation failure, due to defects in material or workmanship in normal household use for three years from the original date of purchase.



1 Year Gas Valves and Other Components

Cal Flame gas valves and other components detailed in the Cal Flame grill owners manual, specifically on the Cal Flame parts list page, are warranted against operation failure due to defects in material or workmanship in normal household use for one year from the original date of purchase.

This Limited Warranty is void if Cal Flame (the "Manufacturer") or its designated representative determines that the grill has been subjected to damage or failure due to installation of aftermarket parts that are not genuine Cal Flame branded parts and accessories. This disclaimer includes, but is not limited to gas valves, gas nozzles, infrared burners, lights and transformers. Genuine Cal Flame brand parts and accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your grill to ensure optimal performance and function.

Performance

In the event of a defect covered by this Limited Warranty, notify Cal Flame as soon as possible and use all reasonable means to protect the grill from further damage. Upon a receipt of a valid form of proof of purchase, a designated service representative will correct the defect, subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts, although providing access to affect the repair is your responsibility as the grill owner. Freight charges for replacement parts, labor and labor related trip charges necessary to repair the grill are

also the responsibility of the grill owner. In the event a replacement is offered, reasonable costs for removal of the original grill, shipping costs from the factory for the replacement grill and delivery and installation of the replacement will be your responsibility as the grill owner. Any replacement parts and or grill will carry the balance of the original grill warranty. Grill covers are not included. This warranty ends either by specified time frame listed above, owner-transfer, relocation, commercial installation or installation of any component other than by manufacturer.

Warranty Limitations

This Limited Warranty is void if Cal Flame or its designated representative determines that the grill has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs or fuel conversion have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer. Neglect, misuse and abuse include any installation, operation or maintenance of the grill other than in accordance with the instructions contained in the owner’s manual provided with the grill. Corrosion, scratching and discoloration due to improper use and care of this outdoor product, is excluded from this warranty.

Prorated Warranty

Units within the warranty timeframe determined by the Company to be non-repairable will be replaced on a prorated basis with the same or a comparable unit. The user will be charged one percent of the current retail cost for each full month of ownership from the date of purchase through the date failure is determined to be non-repairable. This charge will be waived during the first twelve months of ownership.

Limitations

The Manufacturer disclaims all warranties, expressed or implied, in fact or in law, to the extent allowed by your State’s Law, including the warranty of merchantability and fitness for use, except as stated specifically herein. All warranty service must be performed by the Manufacturer or its designated representative using authorized Cal Flame parts.

No agent, dealer, distributor, Service Company or other party is authorized to change, modify or

extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Cal Flame.

Disclaimers

The Manufacturer and its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the grill and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

Legal Rights

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

Locating the product serial number

The serial number of your Cal Flame grill is located on the back and is visible when the hood is down. You will need this number to properly register your grill and activate coverage. Write this information in the space provided below.



Grill model: _____

Grill serial number: _____

Type of fuel (circle one): Liquid propane Natural gas

Date purchased: _____

Date installed: _____

Cal Flame dealer's phone number: _____

Cal Flame dealer's address: _____

Don't forget to register your new product at

www.calflamebbq.com.

Cal Flame
www.calflamebbq.com



WARNING! Proposition 65 Warning: Handling the brass material on this product exposes you to lead, a chemical known to the State of California to cause cancer, birth defects or other reproductive harm. (Wash hands after handling this product.)

This product and the fuels used to operate this product (propane or natural gas), and the products of combustion of such fuels, can expose you to chemicals including Benzene, which is known to the state of California to cause cancer and birth defects or reproductive harm.

For more information go to www.P65Warnings.ca.gov.