


The logo consists of the word "HARVIA" in a bold, white, sans-serif font, set against a red rectangular background.

Sauna & Spa

A photograph of a sauna interior. In the foreground, a large, textured stone is covered with a layer of white steam or water droplets. The background shows a blurred view of the sauna's interior with glowing lights and a wooden wall.

WARRANTY

HARVIA SAUNA heaters are guaranteed for one year from date of purchase, and includes all heater parts such as heating elements, controls, contactors, etc.

This guarantee covers faults in manufacture and material only, and includes the exchange of new parts supplied by the manufacturer or importer, after the faulty part has been returned to same. The replacement of parts under warranty does not extend the warranty period beyond the original one year.

The guarantee does not cover defects caused by normal wear and tear, defects caused by improper installation, poor maintenance, or failure to follow the manufacturer's instructions for installation, use and care, or alterations made to the Sauna product. This guarantee is void if the heater is used improperly, pool or spa water should not be poured over the Sauna stones, as chemicals are harmful to the heater; the Sauna room must be heated for at least 30 minutes before water is poured over the stones; only one or two dippers full of water should be poured over the hot stones at one time. This guarantee will be void if a shower has been installed in the Sauna room.

This guarantee does not cover delivery costs of the faulty part or costs of the person carrying out the repair in the field. This guarantee will be void if installation and wiring is not carried out by a certified electrician or authorized and qualified service representative.

HARVIA HEAD OFFICE

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