

## Guarantee and after-sales service

This appliance is guaranteed for residential use only:

- Lifetime against perforation of stainless steel
- 5 years for burners
- 1 year parts
- The guarantee starts from the date of purchase.

We take great care to ensure that each of our appliances reaches the user in perfect operating condition. If you do find a problem when unpacking your appliance, please report it to the retailer within 48 hours.

If you notice that the appliance is not working properly during the guarantee period, please contact your retailer or email us, below.

The following are not covered by the guarantee:

- Normal wear of the product that does not affect operation of the appliance (scratches, impacts, change of color, etc.).
- The presence of rust, cracks, or other deformation of cast iron radiators, not detrimental of Griddle utilization.
- Damage caused by abnormal events or use, modification of the product or not following the instructions for use (in particular, the use of chlorine-based cleaning products).
- Damage resulting from professional, industrial or collective use.
- Damage resulting from a fall or impact.

Please do not hesitate to contact us should you have any questions or suggestions at [cs@LeGriddleUS.com](mailto:cs@LeGriddleUS.com) .