

Warranty

Limited Warranty

All Cal Flame entertainment centers are manufactured with the highest quality appliances and are warranted to be free from defects in material and workmanship at time of delivery.

LMS warrants the entertainment center from deterioration, corrosion, and defects in material and workmanship for a period of one year from the original date of delivery. Specifically warranted are the structural frame, fireproof panels, the base, and electrical wiring and components, including switches and outlets.

LMS warrants for a period of 90 days hardware and components, including, but not limited to: stainless steel doors, stainless steel drawers, sinks, drop-in cocktail center, ice chest, blender station, food warmer, drop-in bar center, cutting board and cutting board storage, griddle and griddle storage, Deep Fryer Helper, paper towel storage, propane tank drawer.

LMS warrants the decorative finishes to be free of defects at time of delivery, including, but not limited to, stucco, grout, brick, rock, tile, granite, and foot rest.

Extent of Warranty

This limited warranty is only valid on Cal Flame models delivered in the United States or Canada and extends through the selling dealer to the original purchaser at the original site of installation.

Manufacturer Warranty

The appliance warranty is extended through the manufacturer of the product. These items include, but are not limited to, refrigerators, umbrellas, accessories, stereos, speakers, televisions, and DVD players.

Many of the items mentioned above are delivered with their own manufacturer's warranty. For more information, see their warranties in the owner's information package that was delivered with your entertainment center.

Warranty Performance

In the event of a malfunction or defect covered under the terms of this warranty, contact either the selling dealer or a local contractor or service technician. Depending on your needs, this may be a contractor qualified to repair stone and tile or a service agent licensed to repair gas or electrical appliances.

In the event the consumer is unable to obtain satisfactory customer service from the selling dealer or service agent, written notification must be given to the LMS Customer Relations Department within 30 days of the reported failure.

There will be no charge for parts on a covered item. Cost of labor is the responsibility of the owner. Shipping and handling charges will apply to all warranted replacement parts. The service agent may assess a reasonable travel or mileage charge per service call. If LMS determines that repair of a covered item is not feasible, LMS reserves the right to replace the defective merchandise with merchandise equal in value to the original purchase price. Warranty repair and / or replacement are the sole discretion of LMS and this warranty does not cover costs therein, including but not limited to: freight, removal, re-installation, etc.

This warrant is non-transferable and may not be extended beyond the above mentioned time frames under any circumstances, by any of LMS's representatives.

Warranty Limitations

This warranty is void if the entertainment center has been subject to negligence, alteration, misuse, repairs, dings, dents, scratches, or incorrect and / or prohibited applications, as specified in the owner's manual. Gas lines must be installed by a licensed plumber only or local gas company agent. Incorrect electrical installation by unlicensed electricians, service by non-LMS authorized representatives, acts of God and other cases beyond the control of LMS are not covered by this warranty. Please refer to the owner's manual for examples of exclusions and common acts invalidating this warranty. This limited warranty applies only to entertainment centers used for personal, family, and outdoor household purposes. This warranty does not apply to labor charges on entertainment centers, replacement parts and hardware. This limitation is retroactive and applies to all entertainment centers manufactured from 2000 and hereafter.

Examples of common acts invalidating this warranty include but are not limited to:

- Scratches caused by normal use.
- Damage caused by extreme weather conditions (hot, cold, etc.)
- Damage caused by dirt, sand, and/or water damage.
- Damage caused by salty and humid conditions (especially in beach or seaside communities)
- Damage caused by continued operation of the entertainment center with either known or unknown problems.
- Damage caused by direct sunlight.
- Damage caused as a result of failure to follow the operating instructions as defined in this owner's manual.

This limited warranty applies only to entertainment centers normally used for personal, family, or household purposes and specifically excludes rental or commercial applications.

Disclaimers

LMS shall not be liable for loss of use of the entertainment centers or other incidental or consequential costs, expense or damages, which may include, but are not limited to, removal of permanent deck or other custom fixtures or the necessity for crane removal. Any implied warranty shall have duration equal of the applicable warranty stated above.

Natural stone: Rock, travertine, marble, granite, etc. may be characterized by dry seams, pits, chips, cracks, and fossils that are often filled with grout during installation. These are normal imperfections and are not considered defects.

Legal Remedies

This limited warranty gives you specific legal rights. You may have other rights, which may vary from state to state.

Customer Service

For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the LMS Customer Relations Department at 1462 E. Ninth St., Pomona CA 91766 or call (800) 225-7727.

See your Cal Flame barbecue dealer for a copy of the applicable warranty, details and any questions you may have regarding the warranty coverage on your entertainment center.

Don't forget to register your new product at www.calflamebbq.com.



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LMS Customer Service Department
1462 East Ninth Street
Pomona, CA 91766
Toll Free: 1-800-225-7727
Fax: 1-909-629-3890

www.calflamebbq.com